

## **1. REFUND OF REGISTRATION FEES**

- 1.1. Refunds are made to participants who paid the entry fee before **02/14/2021 23:59** Nur-Sultan time.
- 1.2. No refunds will be issued to participants who paid the entry fee **starting 02/15/2021 00:00** Nur-Sultan time.
- 1.3. A 100% refund is made (including money for the purchased T-shirt / long sleeve).

## **2. DEADLINE**

Applications for refunds will be accepted **from 02/15/2021 to 03/31/2021 (inclusive)** through your personal profile on the website [www.almaty-marathon.kz](http://www.almaty-marathon.kz).

## **3. SUBMISSION OF APPLICATION**

- Go to your personal profile on the Almaty Marathon website
- In the section "My races" select the event "Almaty Marathon"
- Press the button "Get a refund"
- Confirm application for a refund

## **4. REFUND ON A CARD**

- 4.1. If paid via Visa/Mastercard, the refund will be made to the card with which you paid the registration fee for the "Almaty Marathon" 2021 in the period **from 04/01/2021 to 04/09/2021**.

## **5. REFUND BY CASH**

- 5.1. Participants who paid the registration fee for the Almaty Marathon 2021 through Qiwi terminals will be refunded in cash at the office of «Courage to Be the First» Corporate Fund.
- 5.2. Cash refunds will take place at the office of the "Courage to be the first" Corporate Fund **from 11:00 AM to 16:00 PM** Nur-Sultan time **from 04/01/2021 to 04/09/2021**, at the address: Almaty, Al-Farabi 5, building 1a, office 501 (Business Center "Nurly Tau").